

# SA KEY CLAIM ACTIVITIES TIMELINE

### WORKER NOTIFIES THE EMPLOYER OF INJURY

#### **INJURY DATE**

At this stage you can start supporting the injured worker with their recovery, return to work and preparing the injury notification to EML.

## WITHIN FIVE BUSINESS DAYS AFTER BEING NOTIFIED OF THE INJURY

#### **CLAIM INFORMATION PREPARED**

You can start to gather information about the injury and the injured worker's wage history so you can provide this to EML when notifying of the claim.



- Note: If EML assesses an injured worker's claim is not accepted (claim is declined) the amount of interim benefit payments will be recovered back from the injured worker.
- Note: EML will continue to follow up the appropriate wage history information so that AWE can be determined if it has not been received.

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we help people get their lives back