



# NSW weekly benefits Key activities timeline

## Worker notifies the employer of the injury

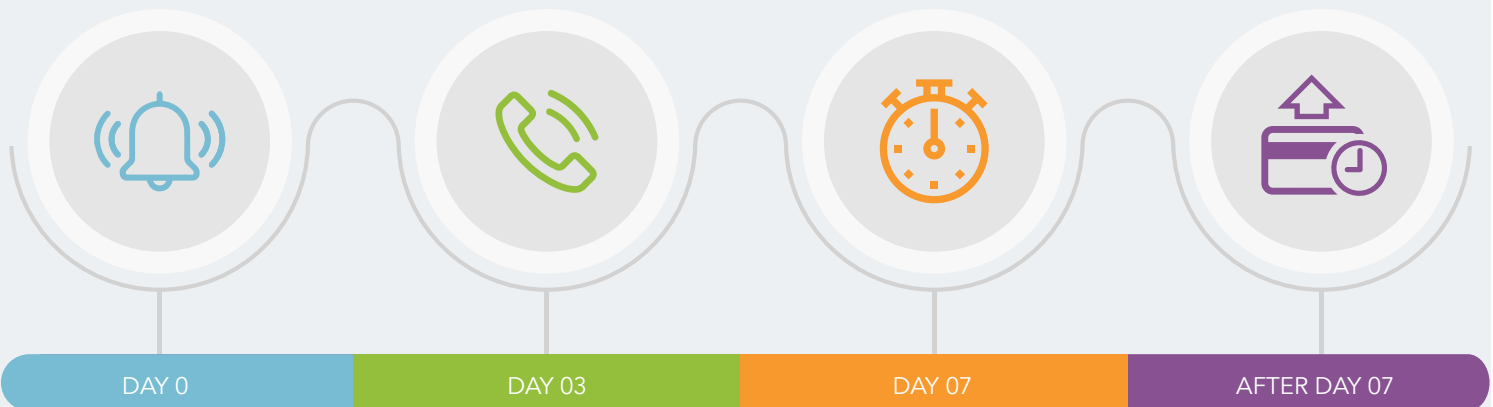
### Injury date

At this stage you can start supporting the injured worker with their recovery, return to work and preparing the injury notification to EML.

## The employer notifies eml within 48 hours after becoming Aware of a workplace injury

### Claim information prepared

You can start to gather information about the injury and the injured worker's wage history so you can provide this to EML when notifying of the claim.



### NOTIFICATION OF INJURY

- The day on which the injury is first notified to EML.

### EML CONTACT

- EML will contact you by day three, to discuss the initial information received about the injury. During this time, the EML Case Manager will discuss pre-injury average weekly earnings (PIAWE) and the first weekly benefit payment with you.

### PIAWE DECISION AND INITIAL WEEKLY BENEFIT PAYMENT MUST BE MADE

- PIAWE decision and initial weekly benefit payment must be made. Day seven is the last day EML have to update you of the PIAWE decision so you can make an initial weekly benefit payment to the injured worker.

### ONGOING PAYMENTS AND WAGES HISTORY FOLLOW UP

- Any future weekly benefit payments the injured worker is entitled to receive are paid by you in line with legislative guidelines. EML will reimburse you for any weekly benefit payments you have made to the injured worker.

- **Note:** If EML obtains the information to make a PIAWE decision earlier than day seven (eg. day three) they can make the decision and the weekly benefit payment can be paid before day seven.

- **Note:** EML will continue to follow up the appropriate wage history information so that PIAWE can be determined if it was not received by day seven.